

Terms of refund
The user of funds within the use of the information portal
Welcomeukraine.today, (hereinafter - the Terms)

1. Basic terms

1.1. Website (Information Portal) - a set of files placed on the network, united by the address space of the domain www.welcomeukraine.today.

1.2. Site User (User) - any person who communicates and/or acts on the site and thereby automatically confirms full agreement with the provisions of these Terms.

1.3. Site Administration (Administration) - WELCOME TO UKRAINE LIMITED LIABILITY COMPANY, which owns all property rights to the site and which administers it.

2. Terms of return of funds paid by the User within the use of the information portal
Welcomeukraine.today

Refunds paid by the User for the services received both within the paid functions of the Site and within the voluntary payment that the User may make, is as follows:

2.1. If the request/request for a refund was received from the User on the day of the payment (made), the paid funds are returned to the User less the service fee.

2.2. If the request/request for a refund is received from the User on the next day or in another time period after the payment (payment), except for good reasons in accordance with paragraph 2.3 of these Terms, the money is refunded minus 40%.

2.3. If the request/request for refund of the User is justified by providing a positive test result for COVID-19, made by PCR testing or presentation of the confirmation of cancellation of the flight to Ukraine from the airline, or death certificate of a relative of the first degree (parents of the User, his spouse, children of the User, including adopted), or official confirmation of the refusal of a visa to Ukraine, the funds paid are returned to the User less the service fee.

2.4. If the request/request for a refund was received from the User during the period of validity of the insurance policy or after its expiration, the paid funds will not be refunded.

2.5. If the request/request for a refund is substantiated and confirmed in writing by the User by concluding a new Agreement with the same Insurance Company on the Site, but the period of validity of which has not yet begun, the money is refunded less service fee.

2.6. The user has the right to apply to the Insurance Company to postpone the insurance dates until the beginning of the insurance period for an indefinite period for a future trip.

The User's use of the Welcomeukraine.today information portal means that the User understands and accepts all the above conditions of return of funds paid by the User within the use of the Welcomeukraine.today information portal.

The text of the current version of the Terms is always available on the website Welcomeukraine.today. The site administration reserves the right to make changes to the text of these Terms and Conditions, which take effect from the moment of their publication on the information portal Welcomeukraine.today. Further use of the Site after making such changes means the User agrees with them.

I have read the text of these Terms and Conditions and I certify that I agree with all the terms of these Terms and Conditions, the provisions of which have been clarified and understood to me.